ALARM LOCK SYSTEMS, INC.
WARRANTY/RETURN POLICY

081113

Alarm Lock Systems Inc. warrants its products to be free from manufacturing defects in material and workmanship. The length of said warranty is 24 months on all products from the date of manufacture.

Any customer may get an over-the-counter exchange with the original seller (distributor) for any Alarm Lock product failing to operate properly.

For those customers who have direct accounts with Alarm Lock, please follow this procedure to return product for warranty replacement:

1. **Email your request to: returns@alarmlock.com**
2. **In order to receive a return authorization number, you must provide the date code of the product.**
3. **The 4-digit date code sticker is the actual expiration date of the warranty.**
4. **Any out of warranty product returned to the factory will be scrapped and is not returnable.**
5. **If said product is found not to be operating properly because of a factory defect and is within the warranty period, Alarm Lock will issue a product replacement.**

If you experience a problem with any Alarm Lock product, you may contact Alarm Lock's Technical Support directly at 1 800 252-5625.

NEGWER
DOOR SYSTEMS
The Knowledgeable Door Specialist

49 AIRPORT ROAD, ST. LOUIS, MO 63135
P: (314)-595-4478 F: (314)595-4378

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Door Hardware Warranty

PROJECT: Webster ISB
8274 Big Bend Blvd.
Webster Groves, MO. 63119

CONTRACTOR: Paric Corporation
77 Westport Plaza Suite 250
St. Louis, MO. 63146

SUPPLIER: Negwer Door Systems
49 Airport Rd.
St. Louis, MO. 63135

DATE: 09/07/2017